



COOPER'S COLLISION

AUTO BODY & PAINT SHOP

253.759.5354

Proctor District | 2612 N. Adams St.
South Tacoma | 6240 S Tacoma Way

What to do after a car accident:

Currently police do not come to an accident unless there is an injury. Regardless of who is at fault (police and insurance will determine that), it is important to follow these steps in an accident.

1. Check for Injuries

- **If you or someone else is hurt, call 911** or ask someone else to.
- Do your best not to move the injured person and wait for emergency personnel.

2. Get to Safety

- Take a picture of the accident scene **if safe to do so**. Next move vehicles to a safe location, if vehicles are drivable.

3. Call 911, follow their instructions

- **Regardless of the size of the accident, call the police.**
- The 911 dispatcher will tell you if police are coming or not, and how to proceed. Wait for police to come (be patient, it could be a little bit of a wait), proceed with exchanging information and calling for tow trucks as needed.

4. Exchange information & document the accident

- Regardless if police come or not, this is vital!

Use your phone's camera!

Take pictures and document the following:

- ☐ The accident scene and all cars involved
- ☐ Full name and contact information of everyone involved + witnesses/passengers
- ☐ Insurance company and policy number
- ☐ Driver's license and license plate number
- ☐ Type, color, and model of vehicle(s)
- ☐ Location of accident
- ☐ If police are present, get their names, badge #'s, and the accident report number

- Do not discuss who is at fault. Police and insurance companies will determine who is at fault based on damage, pictures and supporting documentation.

5. Notify your insurance & start the claims process

- Once you are safely home or at your destination, notify your insurance and start the claims process. Depending if police were present, you may have to file an accident report.
- Use the Washington State Patrol website to access or report: wsp.wa.gov/driver/collision-records/



Know Your Rights: Insurance

In the state of Washington, your insurance provider cannot dictate what auto body shop you choose to work with.

Cooper's Collision works with all major and specialty insurance carriers.

Our first priority is you: we always work in your best interest!

Keep this card in your vehicle! Use the space below to take notes:



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**Cooper's Collision has been Tacoma's go to
Auto Body & Paint Shop for over 30 years.**

Our new ownership continues the tradition of quality, timely collision repair –

You can count on us!